



# Sales and Service Information

## CUSTOMER SERVICE

**1-800-258-1302**

Monday–Friday, 8am–6pm EST or 5am–3pm PST

## FOSS REGIONAL SALES MANAGERS

### Northern and Central CA

Kathy Albrecht  
800-338-5270 ext. 173 or 916-591-3196  
klalbrecht@delta-edu.com

### Southwestern CA Counties

Maggie Ostler  
800-338-5270 ext. 167 or 949-653-0324  
mostler@delta-edu.com

### Inside Sales

Stephanie Solofra  
800-338-5270 ext. 1512 or 443-693-2929  
ssolofra@delta-edu.com

### Southeastern CA Counties:

Richard Pacheco  
800-338-5270 ext. 165 or 480-961-0901  
rpacheco@delta-edu.com

### Inside Sales

Holly Burns  
800-338-5270 ext. 513  
hburns@delta-edu.com

## 100% SATISFACTION GUARANTEE

If, for any reason, you are not satisfied with our products, please call us within 30 days for a Return Authorization Number. You are responsible for return shipping charges. A restocking fee of up to 15% may apply.

Delta Education is the exclusive distributor of the FOSS products. We work closely with the Lawrence Hall of Science in the manufacturing of the FOSS products to ensure all component parts meet or exceed the specifications of the FOSS program. You can be sure that these products will work successfully with each FOSS investigation.

## TERMS

Payment is due upon receipt of invoice. Partial shipments are invoiced separately and payable upon receipt of invoice. Terms are net 30 days.

## TO PLACE AN ORDER

*24 hours a day, 7 days a week*

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Call 1-800-442-5444

1-603-889-8899

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Fax 1-800-282-9560

1-603-886-4632

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Online [www.DeltaEducation.com](http://www.DeltaEducation.com)

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Mail Delta Education

P.O. Box 3000

Nashua, NH 03061-3000

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*Please include the following information with your order:*

- **Purchase Order Number** (not necessary with prepaid orders)
- **Method of payment** for orders (check, money order, MasterCard, Visa, American Express or Discover—please include cardholder's name and address, credit card number, and expiration date)
- **Bill to** customer name, telephone number, and address, complete with zip code
- **Ship to** customer name, telephone number, and address complete with zip code
- A **contact name and telephone number** so that we may call you if we have a question concerning your order
- Any **special shipping instructions** or delivery deadlines

*Please use Delta Education catalog numbers and descriptions when ordering.*

## SHIPPING AND HANDLING

Shipping and Handling charges are 12% of the total order with a minimum charge of \$5.00.

## LIVING MATERIALS

An additional charge applies to shipments of living materials. Items marked with an asterisk (\*) include Living Material Cards. Please allow 3–4 weeks after you send in your card for delivery of living materials. Inclement weather may delay your shipment of living materials to ensure you receive quality product. Living materials are not returnable.

### Additional Shipping Charges for Live Items

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<b>1–3 items</b>	<b>\$12.50</b>
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<b>4–5 items</b>	<b>\$22.00</b>
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<b>6 or more items</b>	<b>\$30.00</b>
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# How to Use the FOSS® Replacement Parts List

1	2	3	4	5	6	7
Qty. in Kit	Description	Order Number	Qty. in Repl. Pkg.	Pkg. Price	Pkg. Wanted	Total Price
◆ 5	Basins, clear, plastic, 6-liter	023-2803-873	1	\$5.00	_____	_____
◆ 5	Basin covers, plastic	120-5710-873	1	2.60	_____	_____
1	Book, <i>Animals Two by Two</i>	021-8756-873	1	32.95	_____	_____
1	Book, <i>A Fish Out of Water</i>	024-6550-873	1	8.79	_____	_____
◆ 1	Book, <i>Some Smug Slug</i>	025-6958-873	1	16.00	_____	_____
5	Bug boxes, large	130-0661-873	1	1.40	_____	_____
16	Cardboard pieces, 10 cm x 30 cm	032-0066-873	1	0.50	_____	_____
9	Containers, plastic, ½-liter	030-6426-873	9	2.40	_____	_____
5	Container lids, plastic, ½-liter	120-1970-873	5	0.70	1	0.70
◆ 30	Cups, plastic, 250-ml (9-oz.)	031-0419-873	25	3.40	1	3.40
10	Cup lids, plastic, for 250-ml	120-5731-873	10	1.10	_____	_____
1 bottle	Dechlorinator, 65 ml (2-oz.)	030-9902-873	1	3.60	_____	_____
* 1 vial	Fish food, 1 oz.	060-0500-873	1	_____	_____	_____
1	Fish net	140-0354-873	1	1.80	1	1.80
2	Fish tunnels, square plastic pipe	040-3633-873	_____	_____	_____	_____
1 roll	Plastic wrap, clear	160-2633-873	1 roll	2.10	_____	_____
◆ 1	Poster, <i>FOSS Safety</i>	162-6550-873	1	_____	_____	_____
4	Race tracks, 28 cm x 43 cm (11" x 17")	180-4795-873	_____	2.20	_____	_____
1 pad	Self-stick notes, 100/pad	120-2475-873	1 pad	0.50	_____	_____
1 pkg	Shells, assorted, 200/pkg	120-2504-873	20	22.60	1	22.60
* 1 bag	Soil, potting, 2 kg/bag (4 lb.)	191-3909-873	_____	2.50	_____	_____
10	Vials, 7-dram, with caps	220-0108-873	10	1.50	2	3.00
**Live	Material Cards, (set of 6)	70-4510-873	set	124.95	_____	_____
	(consists of the following items which may be purchased separately)					
	Live Material Card, goldfish pupae	270-4030-873	1	39.00	_____	_____
	Live Material Card, 12 aquatic snails	270-2259-873	1	7.80	_____	_____
	Live Material Card, 12 night crawlers	270-4052-873	1	19.60	_____	_____
	Live Material Card, 25 sowbugs, 25 sowbugs	270-4063-873	1	23.70	_____	_____
	Live Material Card, 20 Land Snails	270-4338-873	1	32.50	_____	_____
	Live Material Card, Elodea sprigs	270-2220-873	1	6.95	_____	_____
◆ 32	<i>FOSS Science Resources</i> student book	542-0076-873	8	49.00	_____	_____
◆ 1	<i>FOSS Science Resources</i> big book	542-0057-873	1	34.00	_____	_____
◆ 1	<i>FOSSweb CA CD-ROM</i>	034-2253-873	1	7.00	_____	_____
	Refill Package	742-0025-873	1	7.00	_____	_____
	(Includes kit quantities of consumable items)					
	Conversion Kit	742-1002-873	1	399.00	_____	_____
					<b>Total</b>	<b>31.50</b>

\*\* Live Material Cards are not included in the kit; they must be purchased separately.  
 \* Consumable item. The kit is supplied with enough consumable materials for at least two uses before resupply is required.  
 ◆ This item is included in the Conversion Kit.

## Sample Order Page

1. The original quantity in the kit.
2. A description of the item(s).
3. The order number of the item(s).
4. The quantity or amount of the item(s) in the replacement package. Note: The quantity in the replacement package may differ from original quantity in the kit.
5. The price for replacement package unit.
6. The order quantity or the amount of packages wanted.
7. The price for total number of packages ordered.

## Shipment will contain the following items:

- 5 container lids, plastic, ½-liter
- 25 cups, plastic, 250-mL (9-oz.)
- 1 fish net
- 200 shells, assorted
- 20 vials, 7-dram, with caps

